



PATENT
Serial No.: 09/455,534
Attorney Docket No.: 23453-035

15B
4-1-03
MB

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE PATENT
APPLICATION OF:

Michael ZIRNGIBL *et al.*

SERIAL NO.:

09/455,534

FILING DATE:

December 7, 1999

ART UNIT :

2645

EXAMINER

M. CHOW

FOR:

SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC DEPLOYMENT
OF PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE SERVICES, WITH
INTEGRATED INBOUND AND OUTBOUND VOICE SERVICES



29315

PATENT & TRADEMARK OFFICE

AMENDMENT ACCOMPANYING
REQUEST FOR CONTINUED EXAMINATION (RCE)

RECEIVED

Assistant Commissioner for Patents
Washington, D.C. 20231

MAR 18 2003

Technology Center 2600

Dear Sir:

-- Applicants submit the following amendment to accompany the Request for Continued
Examination (RCE) submitted herewith.

It is not believed that extensions of time or fees for net addition of claims are required
beyond those that may otherwise be provided for in documents accompanying this paper.

However, if additional extensions of time are necessary to prevent abandonment of this
application, then such extensions of time are hereby petitioned for under 37 C.F.R. § 1.136(a),
and any fees required therefor (including fees for net addition of claims) are hereby authorized to
be charged to our Deposit Account No. 50-0311.